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## **FREE UNLIMITED WI FI**

### **Puri Mas Beach & Spa Resorts- Wi Fi Vouchers**

**Please note on check in you will be given your Wi Fi vouchers for the duration of your stay.**

Should you have any issues making a Wi Fi connection do not hesitate to Dial 0 or visit reception who may assist you.



## A message from Ratna De Rijk Owner of Puri Mas

Dear Guest(s),

It is a great pleasure to welcome you to our beautiful Resort.

Although we live most of the time in Holland, my husband Ronald and I visit Puri Mas either alone or with our family at least 4 times a year.

You will no doubt see us from time to time, sitting on the terrace of our Villa located close to the swimming pool, or enjoying a delicious meal in the Beachfront Restaurant.

I hope during your stay we will get an opportunity to meet.

From myself and all of my staff we wish you a wonderful stay and a very "happy holiday" here in Puri Mas.

Warm regards

Ratna De Rijk  
Puri Mas Owner

# A SHORT HISTORY – Puri Mas Founder

## Marcel De Rijk and the De Rijk Family

**Marcel De Rijk sadly passed away in February of 2023.**

**Marcel de Rijk** was of Dutch descent; born in the Netherlands to a family who had close connections with Indonesia.

Marcel's Maternal Grandfather came from the Keraton, or Palace of Solo (Surakarta), on the Island of Java. He was born into a family of “**dance**”, and became a world champion ballroom dancer together with his sister and dance partner **Ratna Wati De Rijk – now De Haas**.

For many years Marcel held the auspicious title of **Vice President of the World Dance Council**, having retired from this position he was awarded the title of Honorary Vice President of the World Dance Council.

He was also President of IDA - International Dance Asia Association Ballroom & Latin Dance, and the Dutch Professional Dance Sport Federation. Marcel had recently been made Vice President of the EADC – Euro Asia Dance Council.

He was most well-known for his expertise as an International Adjudicator and Trainer.

Being a World Champion ballroom dancer, avid traveller and entrepreneur, Marcel turned his passions of dance, travel and building magnificent luxury homes filled with antiques and artefacts, into a successful business that he has been able to share and enjoy with people from all over the world.

### **PURI MAS BEACH RESORT – A BUSINESS BY CHANCE!**

From his first visit to Indonesia with his mother, Ratna Wati Marcel fell instantly in love with the country, its people and their culture. His dream was to build a home for his mother who was half Indonesian, which would double as a holiday home for himself.

His dream was realised in 1987, when he built the luxurious three bedrooms **Superior Pool Villa known as Ratna Wati Villa**, named after his late mother Ibu Ratna Wati De Rijk.

A Resort was never in Marcel's planning – he was after all a busy dancer. However, the Indonesian Government changed the rules after Marcel purchased this land where Puri Mas now stands, meaning Marcel was unable to have his private residence. In order to continue his dream, he had no choice but build a few rooms and call it a hotel! As more suites and rooms were added, Puri Mas grew into the beautiful Beach Resort we see here today.

### **A SPA IS BORN**

As time moved on and the **Beach Resort** increased in popularity, Marcel had inspiration to move his home in land to Kerandangan Valley just 2km from the beach where he built yet another oasis known today as **Puri Mas Spa Resort and Puri Mas Luxury Spa**.

### **MOROCCAN PROPERTY**

For your information Marcel has also created an amazing property in Zagora in the South of Morocco. We invite you to take a look at this creation on the website [www.riadmarrat-zagora.com](http://www.riadmarrat-zagora.com). Many of our guests have visited this property. Just ask the reception for more information if you are keen to visit!

The property is called Riad Marrat, and is a 7 roomed Riad located in one of the last available palmerie's before the government restricted building in such an oasis. Absolutely worth a visit.

**A WARM WELCOME FROM  
PURI MAS GENERAL MANAGER  
SARA SANDERS**

**Hello and Welcome to Puri Mas**

Being the General Manager of Puri Mas Boutique Resorts & Spa is a great privilege.

I believe Indonesia is one of the most interesting places in the world to visit, and Puri Mas is one of the most stunning properties that Lombok has to offer.

Together with Marcel De Rijk - Puri Mas Founder & the Puri Mas Staff, it has always been our aim to ensure that your stay with us is a positive and truly memorable experience.

I am always around the hotel, and live on site at the Puri Mas Spa Resort. Our paths will surely cross during your visit and I am always available should you have anything to discuss during your stay.

It is my hope that you will take the time to visit the many wonderful places of interest throughout this magical island, enjoy talking to the very friendly local people, and most of all relax in our tranquil gardens and beautiful rooms.

I would also like to recommend that you take advantage of our two marvellous properties, and visit each of them during your stay.

The contrasts of **Puri Mas Spa Resort** and **Puri Mas Beach Resort** enable you to enjoy the best of both venues while staying under one roof.

I thank you on behalf of us all for choosing Puri Mas and wish you a very happy stay.

Best wishes

Sara Sanders  
General Manager

# PURI MAS BEACH RESORT

Puri Mas Beach Resort was the first resort to be completed, and celebrated its Silver Jubilee of 25 years in 2012.

As you have read in the history of Marcel the Founder, the Beach Resort was built by accident, with no intention of it ever becoming a thriving hotel. Having said this, we are proud to say we are one of the most popular resorts on the island.

**The Beach Resort** encompasses all that is Indonesian, from the quirky garden rooms, to the palatial Presidential Villa which has hosted Ibu Mega Wati Ex-President of Indonesia amongst its many distinguished guests.

The village design with its compound style behind high walls and wooden gates is typical of places you will find on most islands. The meandering pathways between the buildings, the arts and artefacts in the rooms and gardens have all been considered, to encourage guests to feel that they have stepped into the world of Indonesia!

**The Beach Resort** offers something for all travellers and all budgets. A list of our room types is below, and we encourage you to take a look at our room categories as they are all different and quite interesting. Whether you are in a Quirky Garden room, or a Romantic Pool Villa I am sure you will love the different styles and eclectic decoration. **Please ask our reception staff if you wish to take a look at our room types.**

**Location location location**, to coin a phrase is second to none for the Beach Resort – just watch at sundown on the beach terrace and see Mount Agung in Bali, often framed by one of the most breath-taking sunsets you will have the joy to experience.

Walk the beach, there and back is 2.5km! Snorkel off shore and more often than not spot a turtle and many tropical fish on the coral reef that is slowly regenerating following many years of education to the local villagers and fishermen about how to care for their environment. Snorkel equipment is available – Please just ask our Reception Staff.

## Surfing

If you are lucky you might even catch a wave as the surf breaks to the right of the resort and can often give even a well-polished surfer a bit of a run for their money!

## ACCOMMODATION PURI MAS BEACH RESORT

Puri Mas offers a unique experience in each and every room. We invite our guests to view our rooms during your stay. Please ask our Reception Staff which rooms are open for viewing daily!

- ⦿ Quirky Garden
- ⦿ Classic Queen semi ocean view
- ⦿ Royal Suite (Ocean View)
- ⦿ Jacuzzi Villa
- ⦿ Romantic Villa with pool (One bedroom)
- ⦿ Ratna Wati Villa with pool (three bedrooms)
- ⦿ Buddha Villa direct beach front with Pool (three bedroom)
- ⦿ Presidential Villa with pool (four bedrooms)

# PURI MAS LUXURY GARDEN SPA

The **PURI MAS SPA** is the focus of this amazing property, and a **MUST DO** for every visitor to Puri Mas.

Puri Mas Spa proudly boasts **many awards and recommendations.**

**Voted “Best Couple Spa Conde Nast Johanssen’s, Best Hideaway Spa - Continent Asia**

**Best Boutique Spa - South East Asia, by hideaway Spa’s of The World.**

## Getting to the Spa Resort:

**Complimentary Transport** will take you on the fascinating 2km journey between our Beach and Spa Resorts on request any time, whether you are having treatment, or just enjoying relaxing ambiance.

**Revitalising Pool** – remember when you visit the **Spa Resort** to **take your swim clothes with you** so that you can enjoy the **Revitalising Pool with hydrotherapy benefits.**

A fantastic way to moisturise your skin, take away aches and pains, and reduce any sunburn with a gentle soak in this fabulous feature of our spa.

**Lap Pool & Sun Lounge** – the Taj Mahal style lap pool is so inviting on a hot day. Enjoy some relaxing dips and laps, and drift away for a while in this totally restful atmosphere surrounded by the hills and vast jungle complete with Monkeys!

**All Puri Mas Guests** are invited to enjoy the Spa Pool and gardens at any time.

Remember - **You are staying in one resort that offers two locations.**

# DINING IN PURI MAS

## PURI MAS BEACH RESORT

**Puri Mas Beachfront Restaurant** is located directly on the beach overlooking Mangsit Bay and Mount Agung in Bali. One of the best locations for dining in Senggigi.

The **restaurant** offers guests an exciting array of Vegan, Vegetarian and international cuisine as well as local Indonesian dishes.

Chef Santi is one of the most amazing chefs on the island. She specialises particularly in vegan and vegetarian meals. Santi is experienced both in Hot Kitchen, and too our delight is a superb Pastry Chef so always check out the desserts!

## SPECIAL DINING MOMENTS

Do not hesitate to ask our helpful restaurant staff to book a special dinner for you. Maybe you have a special occasion – birthday, anniversary, or even a proposal!! Let us help make that special moment the perfect memory!

A romantic candlelight moment beside the ocean – perhaps on the sandy terrace beside the pool. Special menus are available from seafood platters to the famous Indonesian Rijsttafel – a cluster of small dishes giving you the chance to have a taste of the different varieties of food available from around the archipelago.

**Enquire at our restaurant to arrange your private dinner.**

# FRIENDSHIP THROUGH DANCE

## How the Dance Project Began

Marcel De Rijk, Puri Mas Founder, had been associated with dance all his life. His parents owned the most successful dance school in Utrecht Holland. Coming from the Netherlands, Marcel boasts winning 20 times the Dutch Professional title together with his sister Ratna De Rijk. They made the finals of all major World Championships in Ballroom, Latin and Ten Dance.

Marcel and his sister Ratna were also finalists in the famous Blackpool – British Open to the World Championships.

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After moving away from the Netherlands and living full time in Lombok, Indonesia, Marcel saw there was a want and need for the people of Lombok to join dance.

In the beginning Marcel created the Lombok International Dance Studios. Having such amazing support from his students and friends in dance around the world, Marcel also started the Lombok International Dance Festival which later became the Indonesian Open Dance Championships which was held annually up until June 2022.

These Championships also encouraged Professional and Amateur dancers, guests, and other tourists to visit Lombok who otherwise might never have found this idyllic island – hence the title “Holiday n Dance” was also founded by Marcel who was a pioneer of tourism in Lombok.

Marcel’s believed that young people should be encouraged to learn Latin and Ballroom dance as a part of their education. He felt it was particularly important in Lombok to create a respect and friendship between young people from all different religions and social backgrounds. Using “Friendship Through Dance” as a medium, these young people become one.

Besides the Social elements and benefits of the dance project, the young people learned the following: Interaction between male and female on a positive level, showing respect and understanding for one another. Other benefits which are incredibly important for the young people are their health and fitness, balance, coordination, musical interpretation, discipline punctuality and confidence building.

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Dancing lessons are traditionally an expensive activity, therefore the only way to achieve success in attracting young people to dance in Lombok was to offer them dance lessons for free.

Marcel and his team of volunteers invited young people with kartu belajar – an ID card to prove they are studying at lower or high level education, to join dance classes held in their Mataram International Dance Studio, and in the Puri Mas Ballroom and International Dance Studio. This project began with just 20 young people, and over time grew to include more than 120 students.

After one year of mostly social dance instruction, the young people are able to join Dance Sport competitions as athletes, in competitions run under the official Indonesian Dance Sport Organisation IODI, which is recognized by KONI, and the Olympic Committee in Indonesia. This form of social activity helps these young people for their future. It helps them to gain confidence, and indirectly can help them in their education and work for the future. Two of Marcel’s students became Under 21 National Champions and many of the students travelled overseas to countries such as China, Thailand, Hong Kong, Australia, the UK and more.

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This valued project including lessons, competitions, clothing, and travel was funded indirectly by the guests who stayed in Puri Mas Boutique Resorts & Spa.

The guests did not sponsor directly, but funding was made available from the company through the income of Puri Mas.

It was a way for Puri Mas, Marcel’s company to “give back to the community” using the “Friendship Through Dance project”.

The support of the Puri Mas guests has been outstanding over the years, and we thank everyone for their contribution.

During the Covid Pandemic the project continued but Puri Mas was suffering from the decline in global travel, and was no longer in a position to fund as it had in past years. Marcel kept the dance training going, even during the covid years, with the students regularly training and new dance groups of adult ladies starting up.



These ladies were now trained by Marcel's students who had developed enough dance skills to become instructors themselves.

Sadly, in late 2021 Marcel became unwell, and on Friday 3rd of February 2023 he departed this world. Marcel left behind an amazing legacy of dance as well as his beautiful resort Puri Mas. His students continue to dance, and to teach and the resort continues to enjoy the company and support of both return and new guests who can enjoy seeing a history of Marcel's life of dance recorded in photographs displayed in the Ballroom at the Puri Mas Beach Resort.

## HELPFUL INFORMATION

### Valuables

We wish to remind you to take care of your personal belongings. We recommend that you put your valuables in the **safe provided** in your room. We are sorry but Puri Mas is unable to accept any responsibility for lost or damaged items. Likewise, we advise you to always keep your door locked when vacating your room. We also suggest that you do not leave your valuables unattended in your room or around the property. We provide combination safes for the protection of your items.

### Laundry Service

Our Resorts provides an excellent laundry service. You will find a laundry checklist in your closet together with a laundry bag. Please leave the bag in your room for collection, or hand to our Reception Staff, or dial 0 for it to be collected from your room. Our staff will check your clothing for pre-existing damage or stains prior to laundering.

**Note:** if you are checking out, please inform our staff to ensure your laundry is returned promptly. Laundry normally takes one day **unless by special request**.

### Beach Towels

You will find beach towels in your room which are changed every 3 days. We keep some spare at the infinity pool. Please ask your Housekeeping staff should you require fresh towels.

**Going out for the day and need a towel** – Special towels are available for you to borrow should you be heading out for the day. Please ask our housekeeping or reception staff should you wish to borrow a towel. We ask you to confirm you have returned the towel(s) at the end of the day.

**Lost or unreturned Beach Towels - USD45, Bath Towel USD38, Hand Towel USD30,**

### Beach & Safe Swimming

Our beach is safe for swimming and snorkelling but remember there is no lifeguard on patrol. If you choose to walk the reef at low tide we recommend you use reef shoes to protect the reef which is very delicate and your feet.

**Snorkel equipment** is available for hire please enquire with our Reception staff. If you wish to venture to the islands for more exciting snorkelling or diving, we can contact our friendly divers at Bagus Dive who make wonderful trips to the nearby Gili islands of Trawangan, Meno and Air and also further south to Seketong to Gili Nangu, Sudak, Gede, and Asahan.

### Swimming Pools

Puri Mas Beach Resort offers an infinity pool, and all private villas have a pool

Puri Mas Spa Resort offers one large lap pool, and a Revitalising Pool.

**The swimming pools at our resorts are for PURI MAS GUESTS ONLY and swimming is at your own risk as all pools are one depth approximately 1.5 meters.**

**CHILD SAFETY – all swimming pools, both public and private villa pools are ungated.**

**All parents must adhere strictly to our policy that: ALL CHILDREN MUST BE ACCOMPANIED BY AN ADULT AT ALL TIMES WHEN USING THE SWIMMING POOL. Whether it is a private villa or the public pool!!!**

**Puri Mas can take no responsibility for any children left unattended especially around the pool and ocean areas.**

**Private Pool VILLA GATES MUST REMAIN LOCKED WHEN VACATING YOUR VILLA TO ENSURE ACCESS BY YOUNG CHILDREN IS PROHIBITED.**

## Water Safety

Please notice you are swimming at your own risk. All swimming pools are one depth therefore we ask you to take care not to dive into the pools. We also ask you to respect other guests when entering into the pool!!

**No Glasses or Glass Bottles should be used beside or in our swimming pools. Please DO NOT DEMAND to our staff for a beer bottle or glass beside the pool and take care if you are a guest in a private pool villa.**

We thank you for NOT consuming personal food or drink in our public areas such as swimming pools or restaurants.

## Modesty:

In respect of our Muslim neighbours we ask you to be discreet when sunbathing. Topless bathing is not welcomed.

This is a Muslim country, and we do our best to respect our neighbours. If you are travelling into the city, on motorbikes/taxis etc. we suggest you use a t shirt and skirt/pants.

If you plan to visit Immigration to extend your visa for example, please be advised that men and women are expected to be well dressed. No shorts, sandals (flip flops/jandals) or sleeveless tops.

## Beach Sellers

You will find friendly people at our beach who are trying to make a living in a tough environment; we hope you can offer them a little patience and understanding even though at times they can become annoying.

Please understand that we have very little jurisdiction over the sellers. Should they cause you considerable irritation, please inform our security, waiters or reception, or report an unwanted disturbance directly to the Management who will try and tame their enthusiasm.

## Bargaining

It is normal in Indonesia to bargain for a price that you are comfortable with, and generally the sellers are happy to chat and enjoy your company as well as making a sale.

**However, at times they may irritate guests therefore we detail some simple rules that may help!**

### Soft Rules for Beach Sellers and Guests!!

- We kindly ask you **not to invite the sellers on to our Hotel property** for purchasing or looking at their goods. This includes haggling at the wall beside the beach. It is preferable for you to make your negotiations down on the sand away from the hotel or in the hut provided at the end of our beach terrace past the infinity pool.
- If you would like to buy from the beach sellers, we ask you to respect the privacy of other guests and to please negotiate on the beach.
- Please do not invite beach sellers into your room or terrace, if you have an appointment with a beach seller or local person, we ask you to invite them to the Restaurant or Lobby and meet them there.
- **Some useful advice** – if you say to a Beach Seller “may be later” – they will take this statement literally, and may continue to bother you until later comes – or you go crazy!!! If you do not wish to be bothered by the sellers, a polite no thank you should be enough, however you may need to repeat this a few times for them to take the hint. In Indonesia the words are **Tidak Terima Kasih – this will help.**
- The local people selling from the beach are friendly, but can become annoying to some guests, especially when you are a captive audience at meal times. If their behaviour becomes unpleasant at meal times please call our security or restaurant staff directly.

### **Overnight Visitors of Puri Mas Guests!**

Overnight guests are not accepted into our resort without handing over their **ID card to our Security** – this will be given back in the morning.

Please note we do not encourage you to invite local people to stay overnight for your personal security, and the security of the resort and other guests. Guests are not always aware, that hotels are at liberty to disclose all guest reservations to the local authorities by law. We thank you for your understanding.

### **Inviting Business People To Your Room**

Please be advised that we do not allow external businesses to enter our hotel rooms or public areas for example massage, manicure or for selling items.

### **Candlelight – in your room or terrace!!**

We ask ALL guests to refrain from using natural candlelight in case of FIRE – thank you for your understanding.

### **Doctor on call**

Please contact our Reception Staff should you require the services of a doctor. A doctor may visit to the resort, or you may attend the clinic or public hospital.

### **Telephones: Puri Mas Beach Resort/Puri Mas Spa Resort**

Telephones are available in all rooms – dial 9 for outside connection / 0 for assistance

### **WI Fi**

A FREE Wi Fi service is available at both the Beach and Spa Resorts.

Please ask our front desk officer for Wi-Fi voucher.

### **TV – we do not provide televisions in all rooms. We do have limited availability of smart TV's for you to log in to your own Netflix/Youtube or other accounts via our Wi Fi.**

### **Transfers between Puri Mas Beach & Spa Resorts**

We provide complimentary transport between each of our resort venues.

### **TAXI**

Are readily available at a meter rate to Senggigi and elsewhere– Please ask our Reception to help you, or dial (9) 627000 for a blue bird meter taxi. Note minimum charge Rp. 20,000 all hours.

### **Private Transport – Harbours & Airport**

We are happy to arrange transport to areas such as Senggigi, Lembar Harbour, Bangsal Harbour, or Teluk Nare or Teluk Kodek and the Airport, our Reception can inform you of the cost.

### **Vehicle Rental**

Puri Mas Mountain Bicycles are available with our compliments.

We can also help you with motorbike or car rental. For information please ask our Reception Staff.

### **Tipping**

Often guests ask what they should do about tipping. Should you wish to show your kindness and appreciation to our staff, envelopes are available from reception. It is nice if you make a comment on the envelope as all staff will see this.

All Tips are shared equally amongst the Puri Mas Beach and Spa Resort staff including our trainee staff. We thank you for your generosity.

## Government Tax & Service

All our rates are subject to 21% Government Tax and Service Charge, unless otherwise stated.

## Changing Money & ATM's:

We are happy to change your currency; however, we do not carry large amounts of cash on the premises. There are several reputable money changers in Senggigi.

**ATM's CAUTION: There are several ATM machines in Senggigi – denomination Rupiah.  
When taking money from local ATM – we advise the following**

1. Use an ATM attached to the bank – in Senggigi

Options :

-BNI

- MANDIRI

2. Do your best to take money during banking hours – Many times Lombok experiences power cuts – your card may get stuck in the machine.
3. Always remember to remove your card.  
This is advise to help you stay safe.

## Lost & Found

Please be aware items in Lost & Found will be kept in our hotel for a period of 2 weeks.

If during this time the hotel receives **NO** notification from the guest, the item will be disposed of!

**TOURS OF LOMBOK → Please see the separate brochure (TOUR BROCHURE)**

## PURI MAS HOTEL ACTIVITIES & SERVICES

- ◆ Diving, PADI courses, & snorkel equipment hire
- ◆ Dance Lessons – keep fit and have fun. If you would like a private Ballroom or Latin American / Salsa Dance Lesson, our dance teachers can be available for you.
- ◆ Full legal Weddings & Honeymoon packages / Function room for small conferences/party venue  
Outer island visits, tours and sightseeing adventure
- ◆ Booking and confirm Domestic and International flight.
- ◆ Amazing island tours
- ◆ Spa Treatments
- ◆ Cooking classes
- ◆ Yoga (on request)

## EVACUATION

### ON EVACUATING YOUR ROOM

PLEASE LEAVE YOUR DOOR OPEN SO THAT OUR SAFETY STAFF KNOW THE ROOM IS VACATED

### ASSEMBLY POINTS

Puri Mas Beach Resort

Car Park at entrance of hotel

Puri Mas Spa Resort

Car Park at entrance of hotel

### EMERGENCY PROCEDURES

The Indonesian phrase for “HELP ME” is “TOLONG SAYA”

In the event of an emergency the Puri Mas Alarm will sound. If this happens (outside of testing), please follow our evacuation procedure.

#### FIRE:

If YOU LOCATE A FIRE - please alert a staff member immediately giving your room number and SAY – the Indonesian WORD for “FIRE” **KEBAKARAN**

#### EARTHQUAKE:

We advise guests if possible to leave their room immediately to an open area, and take to the ground immediately. Wait for the quake to subside. Shield you head and face from falling glass and debris. Take care for falling objects. If you are unable to leave the room furniture can provide cover and air space if the building collapses. If you cannot get under furniture, crouch in an inner corner or a doorway.

**Warning signs of a Tsunami** In the event of a Tsunami we may receive a warning from the local authorities.

The sea may suddenly go out very quickly and much further than normal.

IF you notice this taking place or if our staffs alert you to a Tsunami please follow the evacuation procedure:

#### Evacuation Tsunami

Make your way swiftly to the hotel entrance car park where our staff will account for you.

We ask all guests to make their way to the high ground behind the hotel as quickly and safely as possible. Do not stop to gather belongings.

**Take all warnings seriously and DO NOT GO TO THE SHORELINE TO VIEW WHAT IS HAPPENING!!!**

## TELEPHONE SERVICES/BEACH RESORT/SPA RESORT

BEACH RESORT SERVICE	EXTENSION	BEACH RESORT/SPA RESORT		Outside line :			
Operator/Reception	0 /202	Room to Room directly		Local calls dial 9 followed by number			
Room Service/Restaurant	209			International dial 9 followed by 001 or 007 then country code and number			
Housekeeping/Laundry	0/220			<b>Room No.</b>	<b>Extension</b>	<b>COUNTRY</b>	<b>CODE</b>
Spa appointments				Presidential Villa	401	USA	01
Tours & Diving information	212	Ratnawati 3 bedroom	100	Australia	61		
Pool Bar		Villa 31	301	Austria	43		
		Villa 32	302	Argentina	54		
		Villa 33	303	Belgium	32		
		Villa 34	304	Brazil	55		
		Villa 35	305	Canada	1		
		Villa 36	306	China	86		
		Villa 37	307	Denmark	45		
		Villa 38	308	UK	44		
<b><u>Internet Access/Office Facilities</u></b>		Villa 39	309	France	33		
		Villa 40	310	Germany	49		
<p>Wi Fi Hot Spots are available around the Beach/Spa Resort and are free.</p> <p>You will find at times the connection drops. If you have any urgent business and cannot make a connection, please ask our Reception staff for assistance.</p> <p>We can help you with printing ask our reception staff.</p>		Villa 41	341	Greece	30		
		Villa 42	342	Hong Kong	852		
		Villa 43	343	India	91		
		Villa 44	124	Italy	39		
		Jacuzzi Villa 20	320	Japan	81		
		Jacuzzi Villa 21	321	Korea	82		
		Jacuzzi Villa 22	322	Malaysia	60		
		Jacuzzi Villa 23	323	Netherlands	31		
		Jacuzzi Villa 24	324	Norway	47		
		Jacuzzi Villa 25	325	Philippines	63		
		# 01	101	Singapore	65		
		# 02	102	Spain	34		
		# 03	103	Switzerland	41		
		# 04	104	Sweden	46		
# 05	105	Australia	61				
# 06	106	New Zealand	64				
# 07	107						
# 08	108						
# 09	109						
#10	110						
#11	111						
#12	112						
#14	114						
# 15	115						
# 16	116						
# 17	117						
# 18	118						
# 19	119						
# 120	120						
#121	121						
		Royal Suite A Ratu	402				
		Royal Suite B Raja	404				
		Buddha Room	405				
<p style="color: red;"><b><u>Emergency Telephone Numbers:</u></b></p> <p><b><u>Dial 9 for outside line</u></b></p> <p>Police      110</p> <p>Fire         113</p> <p>Ambulance 118</p> <p><b><u>24 Hour Emergency Clinic</u></b></p> <p>Located at:</p> <p>Holiday Resort      Ph.693 444</p> <p>Merumata Resort Senggigi   Ph. 693 210</p>							